

Sales and Service

Termination of Support for Windows 2000 by the Servo Support Software MR Configurator2

Thank you for your continued patronage of the Mitsubishi general-purpose AC servo and FA products. For the servo support software MR Configurator2, which has been used for many years, we have reviewed the operating environment as follows. We ask for your understanding in this matter.

1. Reason for Change

We decided to exclude Windows 2000 from the OS list of operating environment because some time has passed since Microsoft terminated its Windows 2000 support in July 2010, and our development environment is changing along with the end of Windows XP support.

2. Target Model and Target Versions

Servo support software

- MR Configurator2: SW1DNC-MRC2-J (Japanese version)/SW1DNC-MRC2-E (English version), Ver.1.25B or later

3. Details of Change

Windows 2000 is excluded from the OS list of operating environment, and the target OSs are as follows.

List of the supported OSs	Before Ver.1.25B	Ver.1.25B or later
Windows 8.1 (32 bits/64 bits), Windows 8.1 (Enterprise, Pro) (32 bits/64 bits)	×	○
Windows 8 (32 bits/64 bits), Windows 8 (Enterprise, Pro) (32 bits/64 bits)	○ (Note)	○
Windows 7 (Enterprise, Ultimate, Professional, Home Premium, Starter) (32 bits/64 bits)	○ (Note)	○
Windows Vista (Enterprise, Ultimate, Business, Home Premium, Home Basic) (32 bits)	○	○
Windows XP Service Pack 2 or later (Professional, Home Edition) (32 bits)	○	○
Windows 2000 Professional Service Pack 4	○	×

Note. Some old versions may not be supported.

If the software is attempted to be installed on Windows 2000, the warning message (below) will appear, and the installation will be interrupted. Install the software on the supported OSs in the above list.



Please contact your local Mitsubishi representative for the latest versions compatible with Windows 2000.

- MR Configurator2: SW1DNC-MRC2-J Ver.1.23Z/SW1DNC-MRC2-E Ver.1.21X

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Date of issue	April 2014	Title	Termination of Support for Windows 2000 by the Servo Support Software MR Configurator2	Mitsubishi Electric Corp., Nagoya Works 5-1-14 Yada-minami, Higashi-ku, Nagoya 461-8670 Tel.: +81 (52) 721-2111 Main line
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