

Sales and Service

Termination of Support for Windows 2000 by the Servo System Engineering Software

Thank you for your continued patronage of the Mitsubishi servo system controller and FA products. For the servo system engineering software, which has been used for many years, we have reviewed the operating environment as follows. We ask for your understanding in this matter.

1. Reason for Change

We decided to exclude Windows 2000 from the OS list of operating environment because some time has passed since Microsoft terminated its Windows 2000 support in July 2010, and our development environment is changing along with the end of Windows XP support.

2. Target Models and Target Versions

Servo system engineering software

- MELSOFT MT Works2:
SW1DND-MTW2-J (Japanese version)/SW1DND-MTW2-E (English version), Ver.1.100E or later
- MELSOFT GX Works2-Simple Motion module setting tool:
SW1DNC-GXW2-J (Japanese version)/SW1DNC-GXW2-E (English version), Ver.1.519R or later
Simple Motion module setting tool (Japanese version/English version), Ver.1.100E or later
- MR Configurator2:
SW1DNC-MRC2-J (Japanese version)/SW1DNC-MRC2-E (English version), Ver.1.25B or later

3. Details of Change

Windows 2000 is excluded from the OS list of operating environment, and the target OSs are as follows.

List of the supported OSs	Before the target version	The target version or later
Windows 8.1 (32 bit/64 bit), Windows 8.1 (Enterprise, Pro) (32 bit/64 bit)	○ (Note)	○
Windows 8 (32 bit/64 bit), Windows 8 (Enterprise, Pro) (32 bit/64 bit)	○ (Note)	○
Windows 7 (Enterprise, Ultimate, Professional, Home Premium, Starter) (32 bit/64 bit)	○ (Note)	○
Windows Vista (Enterprise, Ultimate, Business, Home Premium, Home Basic) (32 bit)	○	○
Windows XP Service Pack 2 or later (Professional, Home Edition) (32 bit)	○	○
Windows 2000 Professional Service Pack 4	○	×

Note. Some old versions may not be supported.

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If the software is attempted to be installed on Windows 2000, the warning message (below) will appear, and the installation will be interrupted. Install the software on the supported OSs in the above list.

Example) For MR Configurator2



Please contact your local Mitsubishi representative for the latest versions compatible with Windows 2000.

- MELSOFT MT Works2: SW1DNC-MTW2-J/SW1DNC-MTW2-E Ver.1.70Y
- MELSOFT GX Works2- Simple Motion module setting tool:
Simple Motion module setting tool (Japanese version/English version), Ver.1.33K
- MR Configurator2: SW1DNC-MRC2-J Ver.1.23Z, SW1DNC-MRC2-E Ver.1.21X

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