TECHNICAL BULLETIN

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[Title] Precautions for installing the setting/monitoring tool for C Controller module on a Microsoft® Windows Vista® -based personal computer
[Date of Issue] June 2009
[Relevant Models] SW3PVC-CCPU-E

Thank you for your continued support of Mitsubishi programmable controllers, MELSEC-Q series.

After installing the setting/monitoring tool for C Controller module on a Windows Vista® -based personal computer, the "Program Compatibility Assistant" screen may be displayed. Take the corrective action described in this section if displayed.

1. Applicable model

Setting/monitoring tool for C Controller module (SW3PVC-CCPU-E), version 3.03D or later

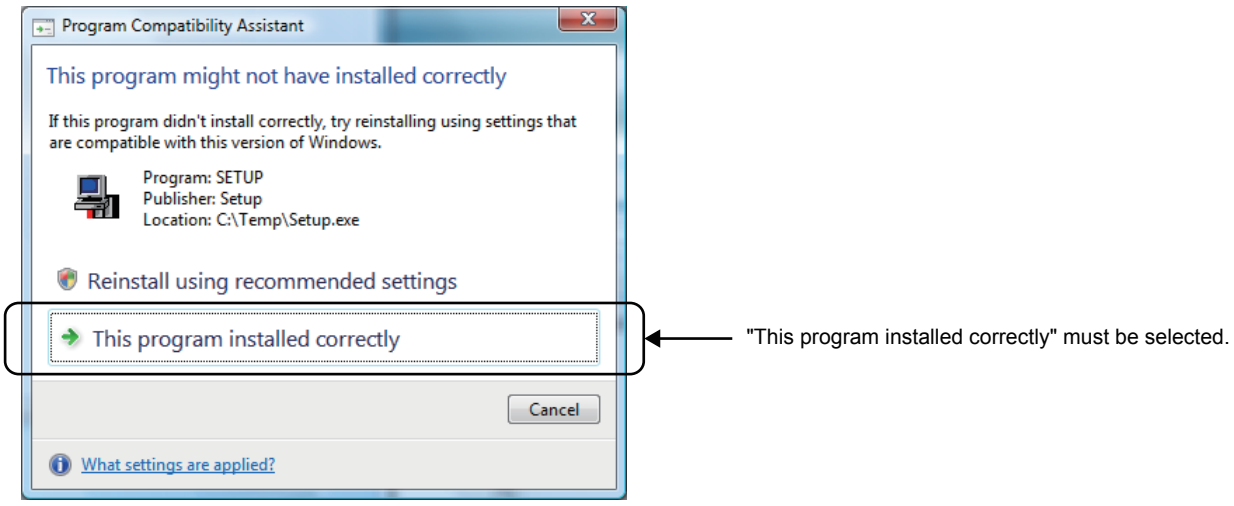
2. Factors

The "Program Compatibility Assistant" screen may be displayed in either of the following cases.

- The same version of the setting/monitoring tool has been overwritten on Windows Vista® .
- The updated version of the setting/monitoring tool has been installed on Windows Vista® .

3.Corrective action

Select "This program installed correctly" on the "Program Compatibility Assistant" screen.



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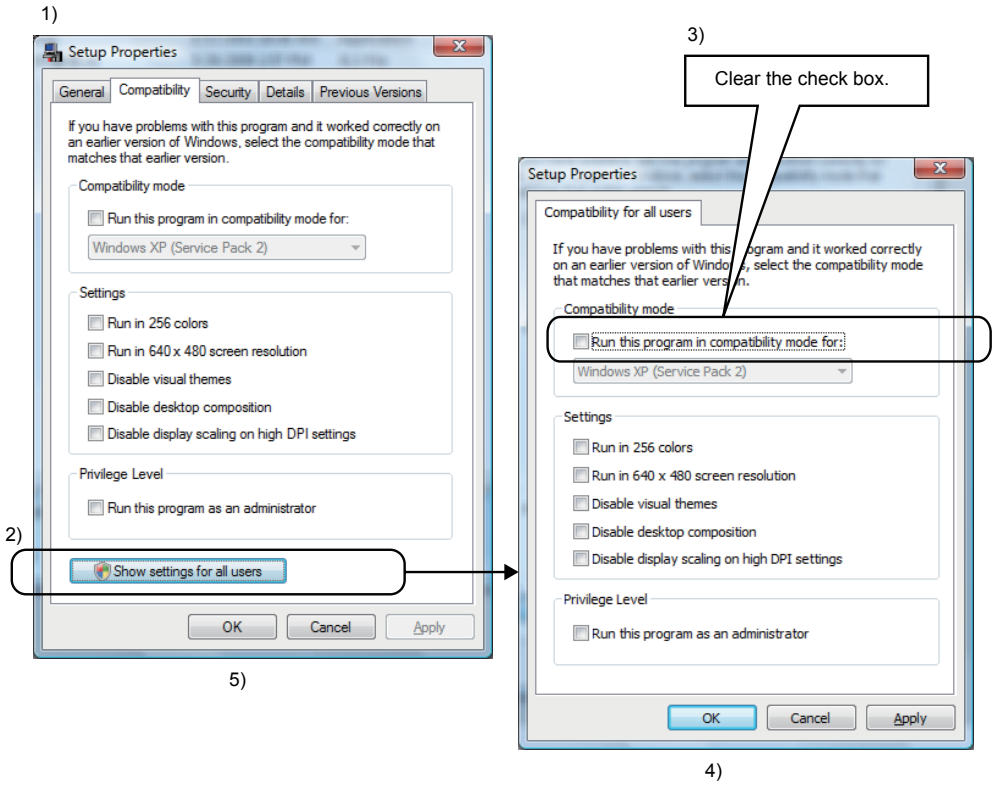
Caution!!

Note the following when the installer was started from the built-in hard disk drive.

If "Reinstall using recommended settings" is unintentionally selected on the "Program Compatibility Assistant" screen, "Windows XP SP2 compatibility mode" is automatically set. Disable the setting according to the instructions below.

1) Right-click the "Setup.exe" icon for the installation in Windows Explorer to open the "Setup Properties" dialog box.
2) Select the "Compatibility" tab and click the Show settings for all users button.
3) On the "Compatibility for all users" tab, clear the "Run this program in compatibility mode for:" check box under "Compatibility mode".
4) Click the OK button.
5) Click the OK button in the "Setup Properties" dialog box.



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