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Thank you for your continued support of Mitsubishi Integrated FA Software MELSOFT series.

When a workbook that has been configured for "Automatic Communication Startup" using MX Sheet is opened using Microsoft Excel 2007 or later, the following anomalous situations may occur.

#### 1. Situations

- Excel stops responding.
- One of the following error messages may be displayed.

| MXShEng | n X   |  |
|---------|---|--|
| 1       | MXShComnInitialize() Error! c0000102,800ac472 |  |
|         | OK ]  |  |



#### 2. Cause of anomalous situations

These situations may occur if the following three conditions are met:

- (1) MX Sheet Version 1.08J or later is used.
- (2) An Excel book for which MX Sheet automatic communication startup has been set is opened.
- (3) An Excel book is opened with Microsoft Excel 2007 or later.



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#### 3. Corrective Action

Use the following flowchart to determine the course of action.



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### 3.1 Installation of Service Pack

Install the Service Pack required for the used OS.

| Used OS       | Service Pack                 | URL (as of June 25, 2013)  |
|---------------|------------------------------|--|
| Windows XP    | Windows XP Service Pack 3    | http://windows.microsoft.com/en-us/windows/help/learn-how-to-install-windows-xp-service-pack-3-sp3         |
| Windows Vista | Windows Vista Service Pack 2 | http://windows.microsoft.com/en-US/windows-vista/Learn-how-to-install-<br>Windows-Vista-Service-Pack-2-SP2 |

### 3.2 Checking and installation of .NET Framework and the related module

The following tables list .NET Frameworks and the related modules required for each operating environment. If they are not installed, install them in the order listed in (1), (2), or (3).

The installers of .NET Frameworks and the related modules are stored on the CD-ROM provided with MX Sheet Version 1.11M or later. If the CD-ROM is not obtained, visit the website shown in (1), (2), or (3).

(1) Excel 2007 is used on Windows XP

| Order | .NET Framework and the related module                    | File name on the CD-ROM <sup>*1</sup> | <b>URL</b> <sup>*2</sup> (as of October 16, 2013)   |
|-------|--|---------------------------------------|---|
| 1     | Microsoft .NET Framework<br>3.5 SP1                      | dotnetfx35.exe                        | http://www.microsoft.com/downloads/en/details.<br>aspx?displaylang=en&FamilyID=ab99342f-5d1a<br>-413d-8319-81da479ab0d7 |
| 2     | Microsoft .NET Framework<br>4.0 Extended                 | dotNetFx40_Full_x86_x64.exe           | http://www.microsoft.com/downloads/en/details.<br>aspx?displaylang=en&FamilyID=0a391abd-25c<br>1-4fc0-919f-b21f31ab88b7 |
| 3     | Microsoft Visual Studio 2010<br>Tools for Office Runtime | vstor_redist.exe                      | http://www.microsoft.com/en-us/download/detail<br>s.aspx?id=40790   |

\*1: The file is in the "DOTNET" folder.

\*2: If the website cannot be accessed, refer to (5).



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### (2) Excel 2010 is used on Windows XP, or Excel 2007 or later is used on Windows Vista or 32-bit Windows 7

| Order | .NET Framework and the related module                    | File name on the CD-ROM <sup>*1</sup> | <b>URL</b> <sup>*2</sup> (as of October 16, 2013)   |
|-------|--|---------------------------------------|---|
| 1     | Microsoft .NET Framework<br>4.0 Extended                 | dotNetFx40_Full_x86_x64.exe           | http://www.microsoft.com/downloads/en/details.<br>aspx?displaylang=en&FamilyID=0a391abd-25c<br>1-4fc0-919f-b21f31ab88b7 |
| 2     | Microsoft Visual Studio 2010<br>Tools for Office Runtime | vstor_redist.exe                      | http://www.microsoft.com/en-us/download/detail<br>s.aspx?id=40790   |

\*1: The file is in the "DOTNET" folder.

\*2: If the website cannot be accessed, refer to (5).

### (3) Excel 2007 or later is used on 64-bit Windows 7

| Order | .NET Framework and the related module                    | File name on the CD-ROM <sup>*1</sup> | <b>URL</b> <sup>*2</sup> (as of October 16, 2013)   |
|-------|--|---------------------------------------|---|
| 1     | Microsoft .NET Framework<br>4.0 Extended                 | dotNetFx40_Full_x86_x64.exe           | http://www.microsoft.com/downloads/en/details.<br>aspx?displaylang=en&FamilyID=0a391abd-25c<br>1-4fc0-919f-b21f31ab88b7 |
| 2     | Microsoft Visual Studio 2010<br>Tools for Office Runtime | vstor_redist.exe                      | http://www.microsoft.com/en-us/download/detail<br>s.aspx?id=40790   |

\*1: The file is in the "DOTNET" folder.

\*2: If the website cannot be accessed, refer to (5).

#### (4) Excel 2007 or later is used on 64-bit Windows 8 or 32-bit Windows 8

| Order | .NET Framework and the related module                    | File name on the CD-ROM <sup>*1</sup> | <b>URL</b> <sup>*2</sup> (as of October 16, 2013)                 |
|-------|--|---------------------------------------|---|
| 1     | Microsoft Visual Studio 2010<br>Tools for Office Runtime | vstor_redist.exe                      | http://www.microsoft.com/en-us/download/detail<br>s.aspx?id=40790 |

\*1: The file is in the "DOTNET" folder.

\*2: If the website cannot be accessed, refer to (5).



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### (5) If a website shown in (1), (2), (3), or (4) cannot be accessed

| URL (as of June 25, 2013)   | Operation  |
|---|--|
| 1. the line is a constant of the second s | The module related to Microsoft <sup>®</sup> .NET Framework can be obtained.     |
| http://msan.microsoft.com/en-us/netiramework/   | Read the explanation on the displayed page.                                      |
|   | The module related to Microsoft <sup>®</sup> Visual Studio 2010 Tools for Office |
| http://www.microsoft.com/downloads/en/default.aspx  | Runtime can be obtained. Search for "Visual Studio 2010 Tools for                |
|   | Office Runtime" on the displayed page.   |

#### Point

Check if the required .NET Framework and the related module are installed or not by the following operations.

- When using Windows XP
  - Select [Start]  $\rightarrow$  [Control Panel]  $\rightarrow$  [Add or Remove Programs].
- When using Windows Vista or Windows 7
  - Select [Start]  $\rightarrow$  [Control Panel]  $\rightarrow$  [Uninstall a program].

| Control Panel Home     | Uninstall or change a program  |                       |             |
|------------------------|--|-----------------------|-------------|
| View installed updates | To uninstall a program, select it from the list and then click Uninstall, Change, or Repair. |                       |             |
| off                    | Organize 🔻   |                       | = • @       |
|                        | Name   | Publisher             | Installed O |
|                        | Microsoft .NET Framework 4 Client Profile  | Microsoft Corporation | 3/30/2011   |
|                        | Microsoft .NET Framework 4 Extended  | Microsoft Corporation | 3/30/2011   |
|                        | B Microsoft Office Professional Plus 2010  | Microsoft Corporation | 3/30/2011   |
|                        | Hicrosoft Visual Studio 2010 Tools for Office Runtime (x86)                                  | Microsoft Corporation | 3/30/2011   |
|                        | MSXML 4.0 SP2 (KB954430)   | Microsoft Corporation | 12/22/2010  |
|                        | MSXML 4.0 SP2 (KB973688)   | Microsoft Corporation | 12/22/2010  |
|                        | MX Component   |                       | 3/30/2011   |
|                        | MX Sheet   |                       | 3/30/2011   |
|                        | < III.   |                       | F           |
|                        | Currently installed programs Total size: 392 MB  |                       |             |
|                        | 20 programs installed  |                       |             |

Check if the "Add or Remove Programs" screen or the "Uninstall or a change a program" screen displays the required .NET Framework and the related module.



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#### 3.3 Execution of "MXShRegRCom.exe"

After installing .NET Framework and the related module, execute "MXShRegRCom.exe" in the folder where MX Sheet has been installed ("C:\MELSEC\Sheet\" when the installation location folder was not changed at installation).

 \* When the user account control is enabled, the following screen appears. Click Continue or Yes.
 < Windows Vista >
 < Windows Vista >

 < Windows Vista >
 < Windows Vista >
 < Windows Vista >
 < Windows Vista >

 < Windows Vista >
 < Windows Vista >



The message shown in the figure to the left appears to notify the completion. Click OK.



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#### 3.4 Checking if the action works

The following explains how to check if the action works or not.

|  | (1) Start Excel.  |
|--|---|
| Monsort Office Customation Installer  Publisher has been verified  Are you sure you want to install this customation?  Manne: MOS/Båbon - MOS/Båbon -  Frem: End///MESIC/Sheeh.MOS/Båbon vusto  Publisher: MISUBSHERICTIC CORPORATION  With Office customizations can be useful, they can potentially hem your computer. If you do not hust the source, do not install this software. <u>More Motionations</u> .  [public]  [publi | (2) When either of the screens to the left is displayed, click Install.   |
| Mecosoft Office Custometation Installer Publisher cancer be verified Are you sure you want to install their constraintiation?  Mecosoft Office Custometation - MOS/Ribbort,  |   |
| See Support         See and manage Microsoft Office Address.           Partial         See and manage Microsoft Office Address.           Partial         See and manage Microsoft Office Address.           Partial         See and manage Microsoft Office Address.           Anarcad         See and manage Microsoft Office Address.           Catabase         See and manage Microsoft Office Address.           Manacad         See and manage Microsoft Office Address.           Catabase         See Address           Manacad         See Address           Catabase         See Address           Manacad         See Address           Catabase         Confine Office Address           See  | <ul> <li>(3) &lt; Office 2007 &gt;<br/>Select [Office button] → [Excel Options].</li> <li>&lt; Office 2010 or later &gt;<br/>Select &lt;&lt;<file>&gt; tab → [Options].</file></li> <li>The "Excel Options" screen appears. Select [Add-Ins],<br/>change the item in "Manage" to [COM Add-ins],<br/>and click Go].</li> </ul> |
| ↓<br>COM Add-Ins<br>Add-Ins wellabel:<br>V MVOREXENT<br>Team Foundation Add+in<br>Location: C:VMEISEC(Sheet)MOSHRibbon.vsto/vsto/call<br>Load Behavior: Load at Startup<br>↓<br>Checked  | (4) In the "COM Add-Ins" dialog box, check that<br>"MXShRibbon" is displayed, and its check box is<br>selected.   |



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### REVISIONS

| Version | Print Date   | Revision  |
|---------|--------------|---|
| -       | June 2011    | First edition   |
| А       | August 2013  | (1) Section 3.2 (4) has been added as the related modules and .NET Framework supported by |
|         |              | Windows <sup>®</sup> 8.   |
|         |              | (2) The information of .NET Framework and the related modules written in section 3.2 have |
|         |              | been updated as of 25 July 2013.  |
| В       | January 2014 | Since Excel 2013 is supported, Section 3.(4) has been modified.                           |

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