

**TECHNICAL BULLETIN**
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[Issue No.] GOT-A-0069-E

[Title] VNC client software that can be used with the GOT2000 series VNC server function

[Date of Issue] November 2013 (Ver. E: July 2019)

[Relevant Models] GOT2000 Series (GT27 Models, GT25 Models, and GT2107-W)

Thank you for your continued support of Mitsubishi Electric Graphic Operation Terminal (GOT). This bulletin introduces the VNC client software available for the GOT2000 series VNC server function. For using each product, refer to the respective product's manual.

**1. VNC client software that can be used with the VNC server function**

VNC client software		
Supported OS	Product	Manufacturer
Windows	UltraVNC Viewer (Recommended version: 1.0.8.2, 1.0.9.6.2, 1.1.9.6)	UltraVNC team
iOS	PocketCloud Remote Desktop - RDP/VNC *1	Dell Inc.
	PocketCloud Remote Desktop Pro - RDP/VNC/View *1*2*3	
	VNC Viewer *2*5	RealVNC Limited
	Remotix VNC & RDP *2*3	Nulana LTD
	Mocha VNC Lite *2*6*7	MochaSoft Aps
Mocha VNC *2*3*7		
Android	Wyse PocketCloud Remote Desktop - RDP/VNC *1	Dell Inc.
	VNC Viewer *2*4*5	RealVNC Limited
	Remotix VNC RDP Remote Desktop *2*3*4	Nulana LTD
	bVNC Free - Secure VNC Viewer *2	Iordan Iordanov (Undatech)
bVNC Pro - Secure VNC Viewer *2*3		

\*1 The software is no longer available for download since Dell Inc. stopped providing it.

\*2 Multiple GOTs can be set.

\*3 This is a paid software.

\*4 The software uses the Google Play License Service. Periodic internet access is required for license check.

\*5 When the screen is tapped, the position where the cursor is shown responds.

\*6 Long tap operations cannot be used.

\*7 For version 4.8 or later, tap the [drag] key on the software keyboard, and tap the screen to make a long tap.

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**【Reference information】**

The table below shows the combination of the tablet and the VNC client software whose operations have been validated by Mitsubishi Electric Corporation.

Tablet				VNC client software
Manufacturer	Product	Model	OS	
Apple	iPad	MD328J/A	iOS Ver.5.1.1	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.2.2.137
		MD528J/A	iOS Ver.6.1.3	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.2.2.160
	MD531J/A		iOS Ver.7.0	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.2.2.160 Wyse PocketCloud Remote Desktop Pro - RDP/VNC/View Ver.2.2.244
	iPad mini Retina (2nd generation)	ME836J/A	iOS Ver.8.1.1	VNC Viewer Ver.2.3.1.006360
				Remotix VNC & RDP Ver.5.1
				Mocha VNC Lite Ver.3.9
			iOS Ver.10.3.2	VNC Viewer Ver.3.1.2.026872
				Remotix VNC & RDP Ver.6.06
				Mocha VNC Lite Ver.4.4
	iPad mini (5th generation)	MUQW2J/A	iOS Ver.12.3	VNC Viewer Ver. 3.7.0.40870
				Remotix VNC & RDP Ver.7.2
				Mocha VNC Lite Ver.4.8
				Mocha VNC Ver.4.8
NEC	LifeTouch B Plus	D000-000019-001	Android OS Ver.2.3.4	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.1.3.116
	LifeTouch L	D000-000023-001	Android OS Ver.4.0.3	Wyse PocketCloud Remote Desktop - RDP/VNC Ver.1.3.116
Sony	Sony Tablet S	SGPT112JP/S	Android OS Ver.4.0.3	VNC Viewer Ver.1.2.9.007766
				Remotix VNC & RDP Remote Desktop Ver.5.1.1
				bVNC Free - Secure VNC Viewer Ver.3.7.1
				bVNC Pro - Secure VNC Viewer Ver.3.7.1
HUAWEI	HUAWEI MediaPad T2	JDN-L01	Android OS Ver.6.0.1	VNC Viewer Ver.3.1.0.025890
				Remotix VNC & RDP Remote Desktop Ver.6.2.1
				bVNC Free - Secure VNC Viewer Ver.3.9.4
	HUAWEI MediaPad T5	AGS2-W09	Android OS Ver.8.0.0	bVNC Pro - Secure VNC Viewer Ver.3.9.4
				VNC Viewer Ver.3.5.0.40825
				Remotix VNC & RDP Remote Desktop Ver.7.1.2
Lenovo	Lenovo Tab E10	TB-X104F	Android OS Ver.8.1.0	bVNC Free - Secure VNC Viewer Ver.4.0.4
				bVNC Pro - Secure VNC Viewer Ver.4.0.4
				VNC Viewer Ver.3.5.0.40825
				Remotix VNC & RDP Remote Desktop Ver.7.1.2
				bVNC Free - Secure VNC Viewer Ver.4.0.4
				bVNC Pro - Secure VNC Viewer Ver.4.0.4

**【Precautions】**

The software may not operate properly depending on the OS of the tablet, version of the VNC client software, or usage environment. Be sure to check the operation sufficiently in the usage environment before using.

**REVISIONS**

Version	Print Date	Revision
-	November 2013	- First edition
A	January 2014	- A recommended version of UltraVNC Viewer is added.
B	December 2014	- Added VNC client software and validated combination of tablets and VNC client software
C	January 2015	- Added VNC client software and validated combination of tablets and VNC client software
D	June 2017	- Added VNC client software and validated combination of tablets and VNC client software
E	July 2019	- GT2107-W has been added to the relevant models. - Validated combinations of tablets and VNC client software have been added.

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