

Corrective Actions When the Display of Monitor Function and Ladder Programs in GX Works3 is not Updated

■Date of Issue

July 2025 (Ver. B: November 2025)

■Relevant Models

GX Works3

Thank you for your continued support of MELSOFT series.

A case has been found where the display of the monitor function and ladder programs in GX Works3 is not updated.

Therefore, we will inform you of the symptom and its corrective actions.

1 RELEVANT PRODUCT

The symptom occurs in a product with any of the following versions.

Product name	Version
GX Works3	1.117X or earlier

2 SYMPTOM

Due to the effect of a Windows® function, the display of the monitor function and ladder programs in GX Works3 may not be updated.

Mitsubishi Electric has confirmed a case where this symptom occurs when using the following Windows 11 function:

- "Click to Do"

3 CORRECTIVE ACTIONS

This chapter shows the corrective actions when the symptom occurs.

Using an updated product

Update a product to one with any of the following versions.

Product name	Version
GX Works3	1.120A or later



For information on obtaining an updated product, please contact your local Mitsubishi Electric sales office or representative.

When using products with other versions, refer to the following:

☞ Page 2 When using version 1.117X or earlier

When using version 1.117X or earlier

When using GX Works3 version 1.117X or earlier, disable the following function if it is enabled on Windows in use:

- "Click to Do"

Before disabling this function, ensure that it is not used.

Operating procedure

1. Select [Settings] ⇒ [Privacy & security] ⇒ [Click to Do] from Windows Start.

If Windows in use does not support this function, the setting item is not displayed.

2. Disable "Click to Do."

Note that the menu names and operating procedures may differ depending on an operating system in use and its version.

When reading this technical bulletin, replace the names and procedures with the applicable ones as necessary.

REVISIONS

Version	Date of issue	Revision
A	July 2025	First edition
B	November 2025	With the release of the updated product, the relevant product and corrective actions have been updated.

TRADEMARKS

Microsoft and Windows are trademarks of the Microsoft group of companies.

The company names, system names and product names mentioned in this bulletin are either registered trademarks or trademarks of their respective companies.

In some cases, trademark symbols such as '™' or '®' are not specified in this bulletin.